



PUBLIC NOTIFICATION

Due to the Canada Post strike, there may be delays in receiving your bills. To stay on top of your account and avoid missed payments or potential late fees, please consider signing up for paperless billing and pre-authorized payments.

How to Switch to E-Billing:

- Simply log in to our Customer Portal at <https://portal.nowinc.ca/app/login.jsp>
- Update your preferences to receive e-bills, or
- Contact our customer service team at 1-800-619-6722 or customercare@nowinc.ca, and we will be happy to assist you.

We appreciate your understanding and cooperation during this time.

Best Regards,

NORTHERN ONTARIO WIRES INC.